

User agreement

to use the service

1. GENERAL PROVISIONS

1.1. This User Agreement (hereinafter referred to as the Agreement) applies to the Telegram bot "whatavpn_bot_bot", "whatavpn_help_bot_help_bot" (hereinafter referred to as the Telegram bot) located in the cross - platform Telegram messenger, and to all relevant channels and sites associated with the Telegram bot.

1.2. The Telegram bot "whatavpn_bot", "whatavpn_help_bot" is the property of Technology Lab LLC, Identification Identification (number: 445714692, address: 51 Ivan Javakhishvili str., office 32, Batumi, Georgia).

1.3 Technology Lab LLC is the holder of the rules for the System of Informing Consumers about services, their payment and distribution. These terms of the agreement define that Technology Lab LLC is the Operator of the Telegram Bot system (hereinafter referred to as the "System Operator").

1.4. This Agreement regulates relations between the Operator of the Telegram bot system and the User of this bot.

1.5. The System Operator reserves the right to change, add or remove clauses of this Agreement at any time without notifying the User.

1.6. Continued use of the Telegram Bot by the User means acceptance of the Agreement and changes made to this Agreement.

1.7. The User is personally responsible for checking this Agreement for any changes to it.

1.8. When making a payment for the services of the System Operator (VPN service services) provided by the System Operator, the User unconditionally and fully agrees and accepts all the terms of the Offer for using the VPN service, which is available in the corresponding section on the site: www.whatavpn.com.

1.9. The User also unconditionally and fully agrees to the terms of this Agreement from the moment of using the Telegram bot.

2. DEFINITIONS OF TERMS

2.1. The terms listed below have the following meaning for the purposes of this Agreement:

2.1.1 Telegram Bot - a hardware and software package that operates in the cross-platform Telegram messenger and related services.

2.1.2. "whatavpn_bot_bot", "whatavpn_help_bot_help_bot" – a Telegram bot that contains information about the provider's services, the System Operator, and the settlement bank and allows

you to pay for using the VPN service.

2.1.3. Telegram Bot User (hereinafter -referred to as the User) – a person who has access to the Telegram Bot via the Internet and uses the bot under the conditions provided for by the Operator and the Agreement.

2.1.4. Telegram bot content and software solution Telegram(hereinafter referred to as Content)-protected results of intellectual activity, including annotations, articles, illustrations, covers, graphic, text, photographic, derivative, composite and any other works, user interfaces, visual interfaces, trademark names, logos, computer programs, databases data, as well as the design, structure, selection, coordination, appearance, general style and location of this Content that is part of the Telegrambot and other intellectual property objects all together and/or separately contained in the Telegrambot "whatavpn_bot_bot", "whatavpn_help_bot_help_bot".

2.1.5. User Agreement – this agreement defines the procedure for using the Telegrambot.

2.1.6. VPN Service (Service)- is a generic name for technologies that allow you to provide one or more network connections over any network.

3. DESCRIPTION AND PROCESSES

3.1. **Service Description** – information about tariffs, Service features, speed, supported devices and protocols that are available on the System Operator's website.

3.2. **Purchase process**-describes the payment procedure and available payment methods for using the Service.

3.3. **Setting up and Connecting** – instructions for installing and configuring the VPN Service on different devices

3.4. **Technical support** – allows you to solve problems with connection, speed, and blocking of the Service

3.5. **Accounts and subscriptions** – technical solutions that allow managing subscriptions, renewals, server changes, and refunds.

3.6. **Security and anonymity**-explanations of how the VPN protects data, which log files are/are not recorded.

4. SUBJECT OF THE AGREEMENT

4.1. The subject of this Agreement is to provide the Telegram Bot User with a payment method for providing the VPN Service.

4.1.1. The Telegrambot provides the User with the following service:

- A standard subscription that costs 199 rubles per month.
- A Family subscription that costs 499 rubles per month.
- A Professional subscription that costs 999 rubles per month.
- Subscription to use the VPN Service with the amount of traffic from 10 MB to 1000 GB.

You can re-purchase the Service (subscription), either as part of an extension for the same subscription period, or for a new one.

To get access to the VPN Service (subscription), the user clicks on a special link available in the Telegram bot for making a payment. Payment is made using a bank card, by entering banking details, and then sending the confirmation code to the client's email address, which is indicated when filling out the special section for payment.

When purchasing the Service, the Client is additionally assigned an ID number and an additional letter code of the client's country of location is assigned to it. As an example: Russian Federation, letter code: (RF), Georgia, letter code: (GE).

The service implements the ability to transfer and track the client's account balance for use exclusively for the purpose of paying for the Service's services. The account balance is linked to the client's ID number. The ID number is assigned automatically.

4.1.2. This Agreement applies to all existing (actually functioning) Telegram Bot services at the moment, as well as any subsequent modifications and additional services (services) that appear in the future.

4.2. Access to the Telegram bot is provided free of charge, but to get access to the VPN service, you need to pay for the service in accordance with the Operator's tariffs, with the payment of a commission for making a transaction (operation).

4.3. This Agreement is a public offer to the Telegram bot. By accessing the Telegram Bot, the User is considered to have joined this Agreement.

4.4. The use of Telegram Bot materials and services is regulated by the current legislation of the Russian Federation.

5. RIGHTS AND OBLIGATIONS OF THE PARTIES

5.1. The Operator is entitled to:

5.1.1. Take a break in the System's operation for the purpose of carrying out preventive measures, notifying the System's subjects of such a break and its duration at least 24 (twenty-four) hours before the start of preventive measures by any available means, including communications.

5.1.2. In case of detection of improper and/or illegal actions of Customers, Payers (Consumers)

that cause harm (damage) to the System, the System Operator and/or the System as a whole, take measures provided for by regulatory legal acts of the Russian Federation and international law aimed at stopping such actions.

5.1.3. Inform Consumers and Clients about Payment Collection methods and locations by posting them on the System Operator's Website.

5.2. The User has the right to:

5.2.1. Get access to using the Telegram bot.

5.2.2. Use the Telegram bot to purchase the VPN Service provided by the Operator.

5.2.3. Ask any questions related to the Telegram Bot services using the contacts located in the corresponding section of the Site: whatavpn.com.com.

5.2.4. Use the Telegram bot exclusively for the purposes and in accordance with the procedure provided for in the Agreement and not prohibited by the legislation of the Russian Federation.

5.3. The User undertakes to:

5.3.1. Provide upon request to the System Operator additional information that is directly related to the services provided by this Telegram bot.

5.3.2. Observe the property and non-property rights of authors and other copyright holders when using the Telegram bot.

5.3.3. Do not take any actions that may be considered as disrupting the normal operation of the Telegram bot.

5.3.4. Avoid any actions that may result in violation of the confidentiality of information protected by the legislation of the Russian Federation.

5.4. The User is prohibited from:

5.4.1. Use any devices, programs, procedures, algorithms and methods, automatic devices or equivalent manual processes to access, acquire, copy or track the contents of the Telegram bot;

5.4.2. Disrupt the proper functioning of the Telegram Bot;

5.4.3. Bypass the navigation structure of the Telegram bot in any way to obtain or attempt to obtain any information, documents or materials by any means that are not specifically provided by the Service (s) of the System Operator.

5.4.4. Perform unauthorized access to Telegram bot functions.

5.4.5. Violate the security or authentication system in the Telegram bot.

5.4.6. Use the Telegram bot and its Content for any purposes prohibited by the legislation of the Russian Federation, as well as incite any illegal activity or other activity that violates the rights of the Internet resource or other persons. Distribute any illegal or extremist information, write offensive messages, etc.

5. USING THE TELEGRAM BOT

5.1. The Telegram bot and all its contents, technical solution and hardware-software complex are managed by the System Operator.

5.2. The contents of the Telegram bot may not be copied, published, reproduced, transmitted or distributed in any way, as well as posted on the global Internet without the prior written consent of the Owner and copyright holder of the system. All copyrights, as well as exclusive and related rights to the trademark, other intellectual property objects and the Service itself belong to the Owner, who is specified in clause 1.2. of this User Agreement.

5.3. The content of the Telegram bot is protected by copyright, trademark law, as well as other rights related to intellectual property, and the law on unfair competition. Norms of the current international legislation.

5.4. This Agreement applies to all additional terms and conditions for the provision of services provided in the Telegram bot.

5.5. Information posted on the official website of the System Operator should not be interpreted as an amendment to this Agreement.

5.6. The System Operator has the right to make changes to the list of services offered by Suppliers in the Telegram bot at any time without notifying the User.

5.7. To start using the Telegram bot and continue using the VPN Service, you do not need to specify or provide the User's personal data.

6. PAYMENT METHODS

6.1. Payment method for the service

6.1.1. To select payment for using the Service using the Quick Payment System (SBP) of JSC CB UNISTREAM, click the "Create payment" button on the corresponding page. Payment is made through the bank acquiring service of JSC CB UNISTREAM using SBP technology.

6.1.2. For payment, you will be redirected to a secure page of the SBP payment gateway. The connection to the payment gateway and the transfer of information is carried out in a secure mode using the SSL encryption protocol. To confirm a payment in your mobile banking app, you may need to enter a code or confirm the transaction using the method provided by your bank.

6.1.3. Our service supports 256-bit encryption. The entered information will not be provided to third parties, except in cases stipulated by the current legislation of the Russian Federation. Payments are made in strict compliance with the requirements of the National Payment System

MIR.

6.2 If you have any problems with payment, please use the information provided on the official website whatavpn.com or write to the following email address: info@whatavpn.com.

Прием платежей от пользователей (клиентов) на территории Российской Федерации в счет оплаты услуг по приобретению подписки для использования Сервисом VPN осуществляет Technology Lab LLC, Identification number: 445714692, address: 51 Ivana Javakhishvili St., office 32, Batumi, Georgia, accepts payments from users (clients) in the Russian Federation to pay for subscription services for using the VPN ServiceID.

7. ADDITIONAL TERMS AND CONDITIONS

7.1. The System Operator does not accept counter-offers from the User regarding changes to this User Agreement.

7.2. A refund is only possible if Сервис VPN has ceased to function after payment. If the service page stated that the service is not working (temporarily disabled), but you still purchased a subscription, then a refund is not possible.

7.3. By starting to use the Telegram bot, the user confirms that he has read the User Agreement and fully and unconditionally accepted all the conditions specified in the user agreement.

7.4. After paying for the use of the VPN Service, the User fully and unconditionally agrees to the terms of the Offer for using the VPN Service, which is posted on the Operator's website: whatavpn.com

Contacts:

Technology Lab LLC (Operator, Copyright Holder and owner of the Service)

ID number: 445714692

Actual address: 51 Ivana Javakhishvili str., Office 32, Batumi, Georgia
Электронная Email: info@whatavpn.com